PHONEBANKING REGISTRATION FORM

New Application □  Amendment □

Account name: ____________________________

A/C No. 1

A/C No. 2

A/C No. 3

Linked Account Transfer
List the accounts you wish to access through Phonebanking (Current/Savings/MDI/Loan/Amanah A/C):

Note: Cross Currency Transfer is not allowed
Maximum daily limit is BDT1,000,000

(Use this white space to add more)

Pre-designated 3rd Party Payment
Choose other accounts within HSBC Bangladesh that you wish to transfer funds to

Note: Cross Currency Transfer is not allowed
Maximum daily limit is BDT1,000,000

(Use this white space to add more)

Bill Payment
Choose the merchants you wish to pay bills to. For the complete list, please contact any of our branches

Note: Cross Currency Transfer is not allowed
Maximum daily limit is BDT1,000,000

(Use this white space to add more)

Merchant

No. 1

No. 2

Merchant Name: ____________________________

Your Account No. with Merchant: ____________________________

I/we confirm that the information given is true and correct and that I/we have read and accepted the Phonebanking terms and conditions attached to this form.

Signature: ____________________________

Date: ____________________________

INTERNET BANKING REGISTRATION FORM

You need either a Phonebanking number or an ATM Card to register for HSBC Internet Banking Service. After submitting this form, visit www.hsbc.com.bd and click on registration on the top right corner under Personal Internet Banking. Your security device will be sent (with full transactional limits applied) once we receive this form.

Account name: ____________________________

A/C No. 1

A/C No. 2

A/C No. 3

Device Delivery
Local Address □

Overseas Address (DHL Only)**

(Changes applicable for DHL delivery only will be reflected at account from www.hsbc)

I hereby declare that the information provided is true. I agree to be bound by the internet banking terms and conditions prompted during the online registration.

Signature: ____________________________

Date: ____________________________

Office Use Only

Date Captured by: ____________________________

Checked by: ____________________________

Date: ____________________________

Date: ____________________________
Phonebanking
Terms and Conditions

The following terms and conditions will govern the Phonebanking service of The Hongkong and Shanghai Banking Corporation Limited in Bangladesh hereinafter referred to as the "Bank".

1. The Phonebanking service provided by the Bank covers:
   i. transfer of funds between any of the accounts of the accountholder.
   ii. transfer of funds from any account of the accountholder, within predefined and agreed transfer limits, to any account designated in writing by the accountholder for the purpose of receiving funds under the Phonebanking service (a "Dedicated Transferee Account").
   iii. enquiry on account balances, last transaction (in relation to the accountholder’s account), exchange rates etc.
   iv. request for statement (for selective accounts), cheque book and stop cheques in relation to the accountholder’s account and
   v. such other types of banking or investment services as the Bank may from time to time introduce.

2. The Bank is authorised but not bound to act on the instructions of the accountholder given by the accountholder by telephone and the accountholder agrees that the Bank is authorised to act on any such telephone instructions which the Bank in its sole discretion believes emanate from the accountholder by the use of the PIN assigned to the accountholder in relation thereto (or as substituted by the account holder for that purpose) and the Bank shall not be liable for acting in good faith in accordance with telephone instructions which emanate from unauthorised individuals or be under any duty to verify the identity of the person(s) giving the telephone instructions.

3. The accountholder undertakes to keep the PIN strictly confidential at all times and shall report to the Bank immediately if he/she misplaces the PIN or becomes aware that the PIN has fallen into the hands of any unauthorised party.

4. The Bank shall not be liable to the accountholder for any failure to carry out any telephone instructions which are attributable, wholly or in part, to any cause beyond the Bank’s control including any equipment malfunction or failure and under no circumstances shall the Bank be responsible to the accountholder for any direct, indirect or consequential losses arising out of or in connection with the carrying out of such telephone instructions, and the Bank shall at all times be indemnified and kept harmless from all actions, proceedings, claims, losses, damages, costs and expenses which shall have arisen either directly or indirectly out of or in connection with the Bank’s accepting telephone instructions and acting or failing to act thereon. This indemnity shall continue notwithstanding the termination of the telephone banking service.

5. The accountholder’s right to give telephone instructions pursuant to the terms and conditions herein shall at all times be subject to the discretion of the Bank and the Bank may at any time revoke such right without prior notice.

6. The accountholder shall ensure that there are sufficient funds in the accountholder’s account for the purpose of telephone or other instructions and the Bank shall not be liable for any consequences arising out of the bank’s failure provided always that if the Bank shall at its sole discretion decide to carry out the instructions notwithstanding such inadequacy the Bank may do so without seeking prior approval from or notice to the accountholder.

7. The accountholder shall notify the holder(s) of the dedicated transferee account(s) and/or any joint accountholder of the details of the transaction performed by the Bank upon telephone instructions given by the accountholder. The Bank shall not be responsible to the accountholder for giving any such notice.

8. The Bank reserves the right to impose service fees and/or other charges from time to time as the Bank in its absolute discretion thinks fit.

9. The Bank reserves the right to add, delete or vary the scope of the service and any of the terms and conditions herein from time to time as the Bank in its absolute discretion thinks fit. The Bank shall give notice of such modification to the account holder and will specify the business day, not being less than five business days subsequent to the date of such notice, on which such modification shall take effect. If the accountholder does not terminate the service prior to the expiration of such period, the account holder shall be deemed to have agreed to such modification.

10. The Phonebanking service provided by the Bank shall be subject to prevailing laws and regulations of the People’s Republic of Bangladesh.